

Changes to the 2024 NHS Staff Survey questionnaire

This document summarises the changes made to the 2024 NHS Staff Survey questionnaire from the previous year (2023). This is for both the main survey and the survey for bank only workers.

Main Survey

New questions for 2024:

Section	Question
INTRODUCTION PAGE	
	<p>Updates made to the following sentences on the introduction page:</p> <ul style="list-style-type: none"> • Other organisations, including NHS commissioners, the Care Quality Commission, the Department of Health and Social Care, and NHS England, will make use of the anonymised results. • If you work at more than one NHS organisation, please complete the survey for the organisation which sent you the invitation letter/email. • The bar code / number below is only used by Contractor Name to identify which staff should be sent a reminder. • The survey is conducted by Contractor Name and the NHS Staff Survey Coordination Centre on behalf of your organisation and NHS England, in partnership with trade unions. • The survey findings will be analysed by Contractor Name and the NHS Staff Survey Coordination Centre, and the results will be presented in summary reports in which no individual can be identified.
YOUR PERSONAL DEVELOPMENT	
	24f. To what extent do these statements reflect your view of your organisation as a whole? I am able to access clinical supervision opportunities when I need to.
BACKGROUND INFORMATION	
	27a. New wording; Which of the following best describes you?
	35. Update on option 35 to be as follows: Social workers
PERMISSION TO RECONTACT QUESTION (ONLINE VERSION ONLY)	
	<p>Part A: The NHS Staff Survey is coordinated on behalf of NHS England by the NHS Staff Survey Coordination Centre, based at Picker, an independent health and social care charity. As part of the ongoing development of the survey, the NHS Staff Survey Coordination Centre may wish to conduct research to test and develop new survey questions.</p> <p>Would you like to hear about any opportunities to get involved in testing and developing the questions used in the NHS Staff Survey?</p> <p><i>If you select yes, you will be asked to provide your name and email address. By providing your name and email address, you agree to these details being shared with the NHS Staff Survey Coordination Centre at Picker only. Your contact details will not be shared with your organisation, NHS England, or any other third party, and will not be linked to any of the responses you have given in this survey. The NHS Staff Survey Coordination Centre will retain your contact details for a maximum of 12 months and will not use them for any</i></p>

	<p><i>purpose other than to let you know about opportunities to help with the development of the survey questions.</i></p> <p>1. Yes 2. No</p> <p>Part B [Shown if respondents answer Yes for Part A]:</p> <p>Please provide your name and email address below.</p> <p>Name: _____ Email address: _____</p>
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Bank Survey

New questions for 2024:

Section	Question
INTRODUCTION PAGE	
	<p>Updates made to the following sentences on the introduction page:</p> <ul style="list-style-type: none"> This is an independent survey of your experience of working in the NHS, tailored to bank only workers. Other organisations, including NHS commissioners, the Care Quality Commission, the Department of Health and Social Care, and NHS England, will make use of the anonymised results. As a bank only worker, if you work at more than one NHS organisation, please complete the survey for the organisation which sent you the invitation letter/email, as your answers will be attributed to that organisation. Your unique login is only used by [CONTRACTOR] to identify which staff should be sent a reminder. The survey is conducted by [CONTRACTOR] and the NHS Staff Survey Coordination Centre on behalf of your organisation and NHS England, in partnership with trade unions. The survey findings will be analysed by [CONTRACTOR] and the NHS Staff Survey Coordination Centre and the results will be presented in summary reports in which no individual can be identified.
YOUR HEALTH, WELL-BEING AND SAFETY AT WORK	
	20. Change to response code; code 3 replaced with code 9
YOUR PERSONAL DEVELOPMENT	
	29g. To what extent do these statements reflect your view of your organisation as a whole? I am able to access clinical supervision opportunities when I need to.
BACKGROUND INFORMATION	
	34. New wording; Which of the following best describes you?
	34. Change to response code; code 5 replaced with a code 9
	35. Change to response code; code 3 replaced with code 9
	43b. Change to response code; code 3 replaced with code 9
	44. Change to response code; code 3 replaced with code 9
	46. Update on option 35 to be as follows: Social workers

PERMISSION TO RECONTACT QUESTION

Part A: The NHS Staff Survey for bank only workers is coordinated on behalf of NHS England by the NHS Staff Survey Coordination Centre, based at Picker, an independent health and social care charity. As part of the ongoing development of the survey, the NHS Staff Survey Coordination Centre may wish to conduct research to test and develop new survey questions.

Would you like to hear about any opportunities to get involved in testing and developing the questions used in the NHS Staff Survey for bank only workers?

If you select yes, you will be asked to provide your name and email address. By providing your name and email address, you agree to these details being shared with the NHS Staff Survey Coordination Centre at Picker only. Your contact details will not be shared with your organisation, NHS England, or any other third party, and will not be linked to any of the responses you have given in this survey. The NHS Staff Survey Coordination Centre will retain your contact details for a maximum of 12 months and will not use them for any purpose other than to let you know about opportunities to help with the development of the survey questions.

1. Yes
2. No

Part B [Shown if respondents answer Yes for Part A]:

Please provide your name and email address below.

Name: _____

Email address: _____